

Steptoe & Johnson uses UniversitySite as part of their COVID-19 strategy



SOLUTION

UniversitySite was used for daily self-assessments.

CAMPAIGN KPI

Management was able to quickly handle any issues regarding COVID-19 before an employee entered the building.

CORE THEMES

COVID-19 created a need for firms to assess the safety of employees returning to the office.



Profiscience

"The functionality of UniversitySite is such that I don't need to look left or right."

Toni Limbers

Steptoe & Johnson PLLC



Overview

COVID-19 caused a change in the way firms manage their employees, including allowing them to work remotely. When firms began opening their offices to employees, the need to ensure the safety of all employees came to the forefront. The law firm of Steptoe & Johnson created a task force whose mission was to create a safe plan for employees to return to their offices. The firm created a policy that required employees to take a self-assessment each morning before being permitted to come to the office. Steptoe & Johnson needed a way to deliver this assessment to all employees efficiently and effectively.

Solution

COVID-19 Daily Self-Assessment

UniversitySite provided a solution. All employees of the firm already had access to UniversitySite. UniversitySite allowed office managers to know if an employee was clear to come to the office while preserving medical confidentiality. Only select members of management were given full access to results. The firm published the assessment through UniversitySite. A link was sent to all employees and pushed to their mobile phones, allowing them to quickly comply with the new company policy.

COVID-19 Daily Self-Assessment

IMPORTANT: ALL EMPLOYEES ARE REQUIRED TO COMPLETE A DAILY TEMPERATURE SCREENING

If you have already taken your temperature at home today and it was within normal range (< 100°), please proceed with this assessment by clicking "CONTINUE" below.

If you have not taken your temperature at home, please see the person in your office assigned to conduct temperature checks. If your temperature reads greater than 100°, please leave the office immediately and contact Human Resources. If your temperature is within normal range (< 100°), please proceed with this assessment by clicking "CONTINUE" below.

ASSESSMENT QUESTIONS

Upon completion of this assessment, if you have answered "YES" to one or more questions, you should leave the office immediately and contact Human Resources for further instructions.

[CONTINUE >](#)





Benefits

Using their existing UniversitySite platform for COVID-19 safety compliance saved StepToe & Johnson time, money, and resources. UniversitySite was already in place, and it could manage daily self-assessments, so there was no need to spend time and money researching any other system. The lawyers and support staff already knew how to use UniversitySite. Using existing systems that people were already familiar with, the firm could use their time, money, and resources for other purposes. They did not have to assign a staff member to keep track of all the results, create a system to track them or have someone take temperatures each day. Employees didn't struggle with completing the assessment and gave little to no resistance to the process. This experience helped the firm see there are many unique and creative ways to use UniversitySite to their benefit.

Profiscience

The Profiscience team has more than 20 years of experience in providing learning and performance management solutions specific to the unique needs of the legal industry. We are dedicated to helping our clients leverage UniversitySite to meet all of their business objectives. Thousands of hours of ongoing research and development have been invested in UniversitySite, and Profiscience continues to actively develop and aggressively enhance its flagship product to meet the evolving needs of law firms. We keep our priorities squarely focused on our clients, our most important asset. Simply put, UniversitySite has the potential to have an enormous impact on day-to-day training and development efforts and provide a wealth of reports on that impact.

